



## **BEYONDMED TELEHEALTH PRIVACY POLICY**

Protecting your private information is our priority. This Statement of Privacy applies to <https://www.beyondmedcare.com> and BeyondMed and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Beyond|Med Telehealth include <https://beyondmedcare.com> and BeyondMed. The BeyondMed website is a Telemedicine site. By using the BeyondMed website, you consent to the data practices described in this statement.

### **COLLECTION OF YOUR PERSONAL INFORMATION**

In order to better provide you with products and services offered on our Site, BeyondMed may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Date of Birth

Beyond|Med may also collect anonymous demographic information, which is not unique to you, such as your:

- Gender
- Ethnicity

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) sending us an email message; (b) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. We may use your information for communicating with you in relation to service an/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

If you purchase BeyondMed's products and services, we collect billing and credit card information. This information is used to complete your purchase transactions.

### **SHARING INFORMATION WITH THIRD PARTIES**

BeyondMed does not sell, rent or lease its customer lists to third parties.

BeyondMed may share data with trusted partners to send you email or postal mailing, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to BeyondMed, and they are required to maintain the confidentiality of your information.

BeyondMed may disclose your personal information, without notice if required to do so by law or in the



good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on BeyondMed or the site; (b) protect and defend the rights or of users of BeyondMed, or the public.

#### **AUTOMATICALLY COLLECTED INFORMATION**

Information about your computer hardware and software may be automatically collected by BeyondMed. This information can include: your browser type, domain address, access times and referring website address. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the BeyondMed website.

#### **USE OF COOKIES**

The BeyondMed website may use “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize BeyondMed pages, or register with BeyondMed site or services, a cookie helps BeyondMed to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same BeyondMed website, the information you previously provided can be retrieved, so you can easily use the BeyondMed features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the BeyondMed services or websites you visit.

#### **LINKS**

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

#### **SECURITY OF YOUR PERSONAL INFORMATION**

BeyondMed secures your personal information from unauthorized access, use, or disclosure. BeyondMed uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.



We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal

information, you acknowledge that: (a) there are security and privacy limitations inherent to the internet which are beyond our control; and (b) security, integrity and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

### **RIGHT TO DELETION**

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality; • Exercise free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provide the information.

### **CHILDREN UNDER THIRTEEN**

Beyond|Med does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **E-MAIL AND TEXT COMMUNICATIONS**

From time-to-time, BeyondMed may contact you via email or text message for the purpose of providing announcements, reminders, invoices, promotional offers, alerts, confirmations, surveys,



and/or other general communication. In order to improve our Services, we may receive a notification when you open an email or text message from BeyondMed or click on a link therein.

If you would like to stop receiving marketing or promotional communications, alerts and reminders from BeyondMed via email, you may opt out of such communications by clicking "Unsubscribe." If you

would like to stop receiving marketing or promotional communications, alerts and reminders from BeyondMed via text, you may opt out of such communication by responding with "Stop."

#### **EXTERNAL DATA STORAGE**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

#### **CHANGES TO THIS STATEMENT**

BeyondMed reserves the right to change this Privacy Policy from time-to-time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified on your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgement of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

#### **CONTACT INFORMATION**

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